



Elm Park Dental
Dr. Dongmei Yang

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MAY 29,2020

Dear patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the past few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety while providing dental care that you need.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. We have implemented infection control measures in our office above and beyond recommendation from the ADA, CDC, and OSHA. We also follow the activities of these agencies so that we are up-to date on any new rulings or guidance that may be issued. You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staffs. For example:

- . Our waiting room sofa has been replaced with vinyl chairs which can be easily disinfected with Cavicite and hypochlorous acid solution between each patient. We may no longer offer magazines and children's toys, since those items are difficult to clean and disinfect.

- . We will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are at the office.

- . We will disinfect the operatory room between each patient with hydrochlorous acid fog to kill aerosol.

- . Appointments will be managed to allow for social distancing between patients. It might mean that you are offered fewer options for scheduling your appointment. When you come for your appointment, please stay in the car and call the office, we will call you or text you for your turn. We will do our best to allow greater

time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

. We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and the other places in the office for you to use as needed.

. Sneeze guard has been installed in the front desk and no need to sign receipt after you pay the bill.

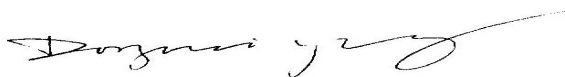
. Apco-x air purifier will be installed in our HVAC system soon to purify the air to limit the airborne pathogen.

Our infection control processes are made so that when you receive care, it is both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment please call our office at 508-755-9231.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

A handwritten signature in black ink, appearing to read "Dongmei Yang", written in a cursive style.

Dr. Dongmei Yang DMD and Team